



MAXLINEAR



Connecting the World

How to Access Secure Docs and Support on myMxL

ENVISIONING • EMPOWERING • EXCELLING

Agenda

- How to Access Secure Docs on myMxL – [Page 3](#)
 - › My Documents Overview – [Pages 4-7](#)
- How to Access the MaxLinear Support Center – [Page 8](#)
 - › How to Access your Open or Closed Cases – [Page 8](#)
 - › How to Open a New Case – [Page 8](#)

How to Access Secure Documents on myMxL

1. Visit www.maxlinear.com/mymxl
2. Login** or Register for a myMxL Account
3. Visit your myMxL page
 - › This is the default page you land on after signing in
4. Click **My Documents** from the menu
 - a) Your My Documents **Home** page lists your bookmarks and any recently updated files
5. Click **All Documents** to see all the folders that you have been granted access to
 - a) You will see the several semi-public folders that all myMxL users can see as well as any other folder you have been granted access to

The screenshot displays the myMxL web interface. At the top, there is a navigation bar with the MYMxL logo on the left and 'Return to MaxLinear' and 'Logout' links on the right. Below this is a dark navigation menu with five items: 'My Account', 'My Documents' (highlighted with a red circle '4'), 'My Support Center', 'Success Stories', and 'PartnerNet'. Underneath is a light-colored sub-menu with 'Home', 'All Documents', and 'My Favorites'. The main content area shows 'My Bookmarks' and 'Recent' sections. A red arrow points from step 4 to the 'My Documents' menu item. Below this, the 'All Documents' page is shown, with a red circle '5' highlighting the 'All Documents' link in the sub-menu. A search bar is visible at the top right of the document list. The document list has columns for 'Type', 'Name', and 'Save'. The list contains several folders: 'Data Reduction & Security', 'Ethernet Network Connection (1G PHY)_', 'Ethernet Network Connection (2.5G PHY)_', 'G.hn Wave-1', 'G.hn Wave-2', and 'Telephony Chipset for CPE_'. A red arrow points from step 5 to the 'All Documents' link, and another red arrow points from step 5a to the document list.

**Existing myMxL Users: We upgraded our myMxL system in January 2020. If you haven't logged in this year, you will need to re-register.



myMxL Secure Doc System Home Page

Easy Access to your Bookmarked Folders & See Recently Updated Files*

The screenshot shows the myMxL Secure Doc System Home Page. At the top left is the myMxL logo. At the top right are links for "Return to MaxLinear" and "Logout". Below this is a navigation bar with five items: "My Account", "My Documents" (highlighted in blue), "My Support Center", "Success Stories", and "PartnerNet". Underneath is a secondary navigation bar with "Home", "All Documents", and "My Favorites". The main content area is divided into "My Bookmarks" and "Recent".

My Bookmarks: A folder named "BCM85100 Public" is shown. A red arrow points to the folder icon with the text "Quick access to any folder you have bookmarked". Another red arrow points to the three-dot menu icon on the right of the folder with the text "You can delete a folder from your bookmarks by clicking :".

Recent: A search bar is located at the top right of this section with the text "Search..." and a magnifying glass icon. A red arrow points to the search icon with the text "Search feature searches file name, document title, description, and pdf. Searching at this level searches all content you have access to." Below the search bar is a table of recent files:

Type	Name	Modified	Size	Action
	MxL_Debug.h BCM85100 > Test2 > Software > MxL603_Driver_v2.1.3.8 > MxL603_Driver_v2.1.3.8	04/23/2020	1 KB	

A red arrow points to the three-dot menu icon in the "Action" column with the text "You can 'Save to Favorites' or 'Download' by clicking :".

*You will only see recently updated files that you have access to

Added Info & Easier Navigation



[Return to MaxLinear](#) [Logout](#)

All Documents

Search...

[All Documents](#) / [BCM85100](#) / [Public](#)

Type	Name	Modified	Files	Size	Download	Save
Folder	Application Notes	03/26/2020	11	6.8 MB		
Folder	Datasheet	03/27/2020	2	1.1 MB		
Folder	EVK	03/26/2020	7	29 MB		
Folder	Hardware	03/26/2020	2	2.5 MB		

Easily navigate using breadcrumbs

Search feature searches file name, document title, description, and pdf. Search is limited to the active folder and below

See folder size & # of files in a folder before you decide to download the whole folder

Bookmark a folder for quicker access from the Home page



Mark Files as Favorites

The screenshot shows the MYMxL user interface. At the top left is the MYMxL logo. At the top right are links for 'Return to MaxLinear' and 'Logout'. Below this is a navigation bar with icons and labels for 'My Account', 'My Documents' (highlighted), 'My Support Center', 'Success Stories', and 'PartnerNet'. Underneath is a secondary navigation bar with 'Home', 'All Documents' (highlighted), and 'My Favorites'. The main content area is titled 'All Documents' and includes a search bar. Below the search bar is a breadcrumb trail: 'All Documents / BCM85100 / Public / Application Notes'. A table lists three PDF files with columns for Type, Name, Modified, Files, Size, Download, and Save. The 'Save' column contains star icons. A red arrow points to the star icon for the second file, with the text 'Save a file to your favorites' next to it.

Type	Name	Modified	Files	Size	Download	Save
	BCM85100 ACMB Application Note_055ANR04.pdf	03/26/2020		749.7 KB		
	BCM85100 API Extensions Guide Application Note_056ANR01.pdf	03/26/2020		103.3 KB		
	BCM85100 Bootloader Upgrade Procedure Application Note_051ANR02.pdf	03/26/2020		220 KB		

View your Favorite Files

MYMXL

< Return to MaxLinear Logout

My Account My Documents My Support Center Success Stories PartnerNet

Home All Documents My Favorites

My Favorites Search...

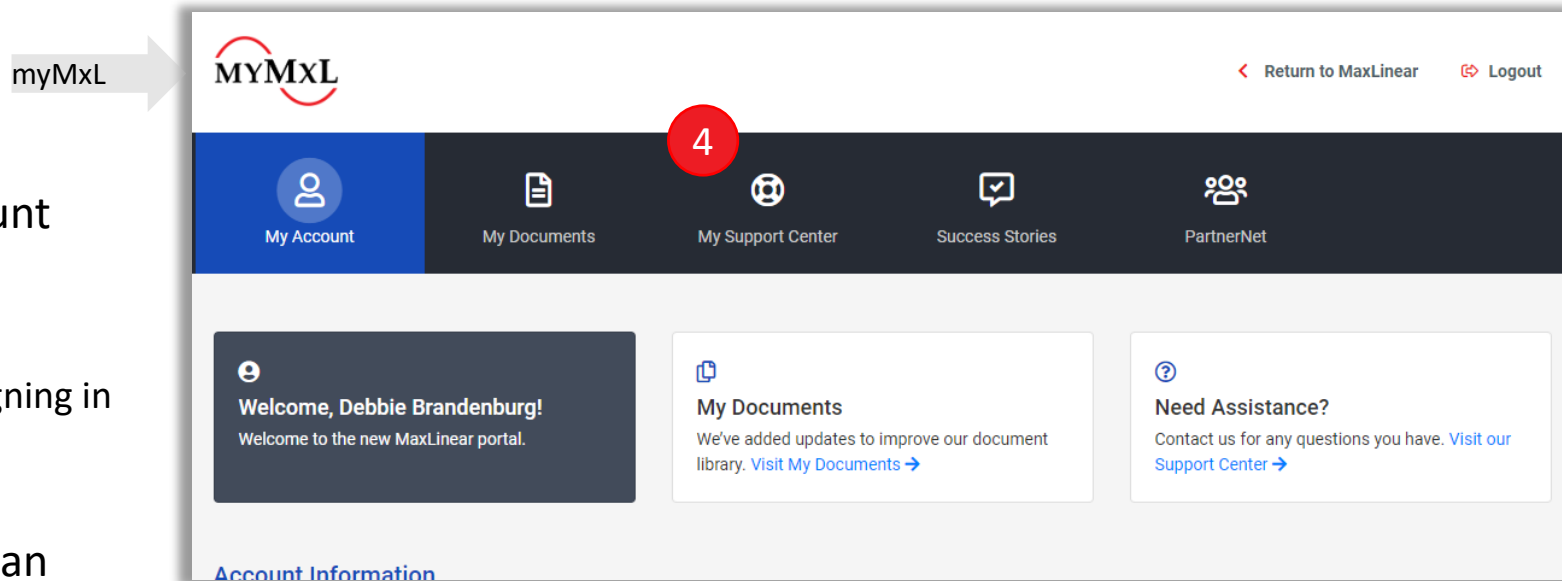
Name	Modified	Size	Remove	Download
BCM85100 Data Sheet_048DSR07.pdf BCM85100 > Public > Datasheet	03/26/2020	931.7 KB	x	↓

Any file you've marked as a favorite, will show up here

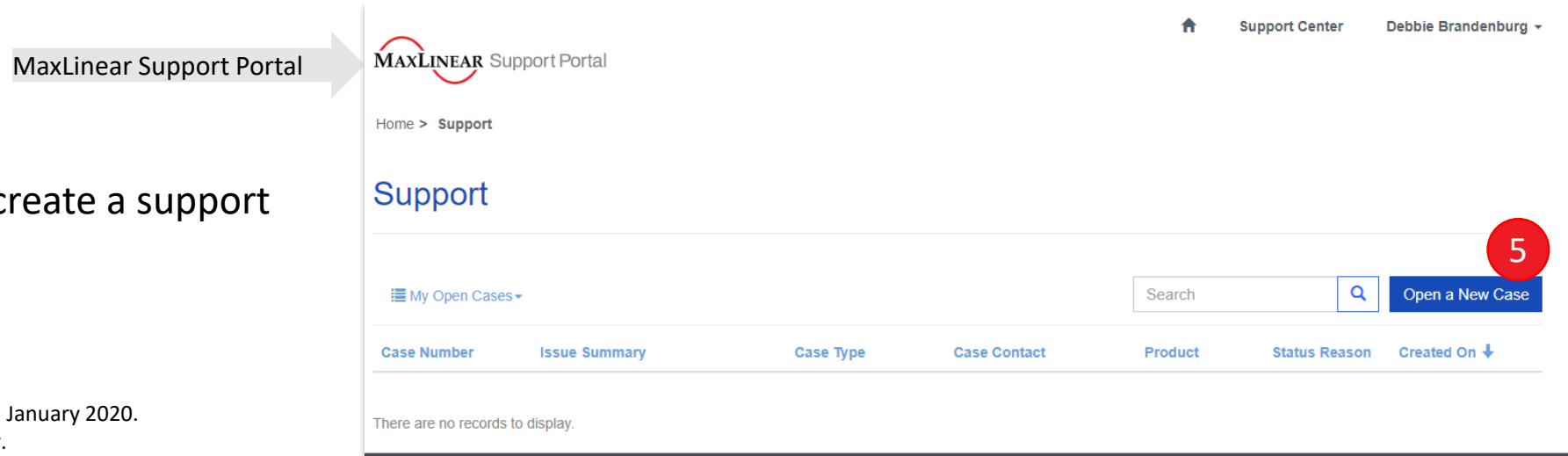
Remove a file from your favorites

How to Access the MaxLinear Support Center

1. Visit www.maxlinear.com/mymxl
2. Login** or Register for a myMxL Account
3. Visit your myMxL page
 - › This is the default page you land on after signing in
4. Click **My Support Center** to access the MaxLinear Support Portal where you can view your open and closed cases



5. Click **Open a New Case** to create a support ticket



**Existing myMxL Users: We upgraded our myMxL system in January 2020. If you haven't logged in this year, you will need to re-register.